



Counterfeit Component Policy Statement

Smart-Esc is aware that the counterfeiting of components is a severe global problem.

It is not only our duty, but our priority to ensure that we have proactive and comprehensive policies in place that serve to protect our valuable clients while ensuring Smart-ESC maintains a high level of excellence.

To continue to provide quality products and prevent the purchase of counterfeit, suspect or unapproved products, we purchase components directly from;

- Manufacturer Direct (OCM)
- Manufacturer Approved Franchise Distributors
- Manufacture Approved Agents/Reps
- Original Equipment Manufacturers / Electronic Manufacturing Service Companies

Certain hard-to-find or obsolete products may not always be obtained from the above primary sources. In such instances, Smart-ESC will procure from qualified open market sources.

Smart-ESC continuously monitors the performance of Approved Vendors utilizing a variety of criteria, such as random audits, inspections and independent test house partners.

